



DEXMAR



DEXMAR E-Mail Management (E2M) Overview

Dexmar E2M is the next generation of email archiving systems for Lotus mail users. Whether implemented stand-alone or in conjunction with IBM email archiving systems, E2M enables organisations to reduce costs, improve efficiency and reduce risk.

E2M enables organisations to manage emails according to user defined business processes. With E2M, unlike other email archiving systems, business processes are defined enabling users to determine what is archived, how it is indexed, when it is archived, how long mail is retained based on its value to the business, and who can in addition to the sender and recipients can access the content of archived mail.

Once E2M has been implemented organisations will store less email data and retain it for a shorter period of time, reducing the costs now and into the future of managing email data. Email discovery, whether it be for business reasons or compliance becomes significantly easier and less reliant on hard pressed IT departments. And by ensuring organisations only store data that is necessary for business reasons, legal and compliance risk is reduced.

Why Manage E-Mail?

E-Mail has become both vital and the preferred method of communication. E-Mail is now seen by organisations as **the** most business critical application and is usually the only corporate IT system used by all staff. Growth in E-Mail volumes and sizes has put increased pressure on IT infrastructures and made content discovery time consuming and labour intensive. Compliance legislation has meant that organisations must position themselves to be able to store and retrieve E-Mails for given time periods. Enterprise wide E-Mail Management has become a must within organisations are listed below.

- Cost reduction. The cost of storing, backing up and management email data, often for many years is significant.
- Compliance. Data Protection Act, Sarbanes Oxley, Privacy legislation, Environmental legislation all apply to emails.
- Efficiency of discovering email content. Although emails are often stored and retained for years accessing their content is often very difficult and time consuming.
- Risk management. Mail should only be retained as a business records as long as contractually necessary or for as long as email content has business value.

Dexmar E2M provides all the functions required to effectively manage the E-Mails your organisation produces or receives.

- Ability to classify/categorise E-Mails based on their content and organisational requirements for example by client, case or project from within E-Mail client using drag and drop.
- System will distinguish between Business and Personal E-Mails with optional file it or lose it functionality.
- Search for email content from the mail client.
- Scalable with full integration with corporate content management system.



Benefits

By implementing Dexmar E2M the following benefits can be achieved:

- Security permitting, users can search for and discover emails based on their business need without recourse to IT department, improving efficiency and customer service.
- Emails are only archived if required for business reasons and only kept as long as is needed, so reducing storage, backup and recovery costs.
- Only emails of business value archived. Personal emails do not become business records and therefore do not constitute future compliance risk.
- Organisations can set storage limits for personal emails
- Minimal user changes required to implement. Users Drag and drop into shared folders and search from with email client.
- Emails destroyed once past useful life and full audit trail kept of destruction events.
- Fully compliant with UK and European Record Management specification TNA2 and MOREQ2.

Once policies are defined and implemented, major business problems created by the rapid growth of the messaging system can be tackled including customer service, project management, compliance and regulatory e-mail record-keeping issue.

Technology

Dexmar E2M is designed exclusively for use by Lotus Mail users (Notes or Web client) and can be implemented stand-alone or with IBM Content Collector or IBM Commonstore. That most appropriate deployment approach will be determined by the organisations overall technology strategy and the current set-up.

The Dexmar product suite is flexible and supports the following.

- Platform choice. The software will operate on Microsoft Windows (95, NT, 2000, XP), Unix (Linux, Sun Solaris, HP-UX, AIX), iSeries (AS400) and zSeries (Mainframe)
- Open Standards. Dexmar are supporting the adoption of open standards including Java, J2EE and Linux.

Implementing the best solution for each area of your business often requires fundamentally different technologies to be used. To build a seamless end-to-end process it requires these technologies to interact with each other. We have in-depth experience in systems integration and have implemented sophisticated solutions utilising XML, Lotus Notes/Domino, AS400, HTML, ODBC, SQL and many other products. Key to the success of our systems integration projects is a clear understanding of how the functionality of each different technology interacts.

Why Dexmar?

Dexmar have over 10 years experience in the Information Management Sector. As an IBM Business Partner we work closely to develop and enhance IBM Middleware. Our software has been independently tested and approved and we have a track record of implementing robust and scalable solutions in blue chip organisations.



Further Information

For further information or to request a system demonstration then please contact Dexmar using the details below. We can discuss your requirements in detail and arrange a convenient time to demonstrate the software at your premises.

Contact details:
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